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(to be used for all correspondence after initial filing)

Application Number	09/746,508
Filing Date	December 26, 2000
First Named Inventor	Willis et al.
Art Unit	3627
Examiner Name	JA. Kramer
Attorney Docket Number	20009.0001US01 (BS99-184)

Total Number of Pages in This Submission 6

ENCLOSURES (Check all that apply)

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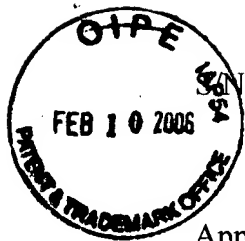
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Date	February 6, 2006	Reg. No.	42,724

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SN 09/746,508

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:	Willis	Examiner:	Kramer
Serial No.:	09/746,508	Group Art Unit:	3627
Filed:	December 26, 2000	Docket No.:	20009.0001US01 (BS99-184)

Title: TECHNICIAN COMMUNICATIONS SYSTEM WITH AUTOMATED
CLAIMS PROCESSING

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By: 

Name: Jeramie J. Keys

RESPONSE

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

This communication is responsive to the Office Action mailed on November 4, 2005. Remarks begin on page 2.